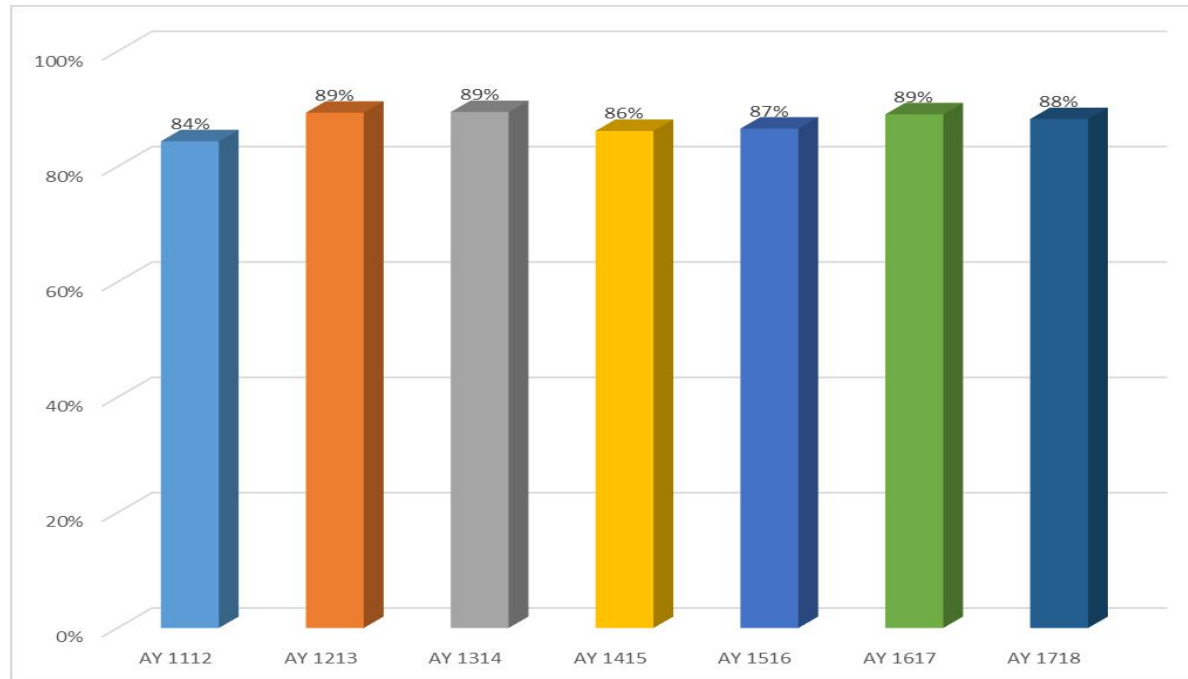


**Figure 3.3 Student and Stakeholder Focus Results**

<i>Graduate Student Satisfaction Survey – Overall satisfaction with degree program</i>				
Goal	Process/Measurement instrument	Current Results	Analysis of Results	Action Taken
80% overall rating of good or excellent.	Annual Graduate Student Satisfaction Survey.	AY1718 Results are at 88% which exceeds the goal.	The Walker School has consistently exceeded this goal over the last 7 years.	The survey was adjusted in AY1718 to better focus on the student experience and determine what really impacts this satisfaction rate.



**Figure 3.3 Student and Stakeholder Focus Results (Continued)**

<i>Walker School Graduate Student Satisfaction Survey – Average satisfaction rates of academic experience</i>				
Goal	Process/Measurement instrument	Current Results	Analysis of Results	Action Taken
Satisfaction rate > 3.5 for all identified experiences.	Annual Graduate Student Satisfaction Survey.	Met or exceeded Goal in all areas measured. Textbooks received the lowest score.	This seems to indicate that generally students are pleased with their academic experience.	The Walker School is attempting to reduce textbook cost. We have introduced loose leaf texts and ebooks into a variety of courses.

