



Customer satisfaction survey

1. How satisfied are you with our customer service?

- Completely Satisfied
- Mostly Satisfied
- Satisfied
- Less Than Satisfied
- Dissatisfied

2. How satisfied are you with the quality of the print orders that we have produced for you?

- Completely Satisfied
- Mostly Satisfied
- Satisfied
- Less Than Satisfied
- Dissatisfied

3. How satisfied are you with the quality of mail distribution?

- Completely Satisfied
- Mostly Satisfied
- Satisfied
- Less Than Satisfied
- Dissatisfied

4. How satisfied are you with the availability of current services offered?

- Completely Satisfied
- Mostly Satisfied
- Satisfied
- Less Than Satisfied
- Dissatisfied

5. What additional products or services would you like to see offered at Mail & Copy Solutions?

Additional comments (Please share any positive and/or negative experiences to assist us in better serving you in the future):

Please check one:

- Faculty
- Student
- Staff
- Other _____

If you would like to receive a follow-up phone call or e-mail regarding any questions or concerns addressed in this survey, then please fill in your contact information below:

Name: _____

E-mail address: _____ Phone Number: _____

Please return to Mail & Copy Solutions via e-mail or campus mail. Thank you!